

How To File A Claim

■ Present your service agreement to a licensed repair facility of your choice.

■ Call our Toll Free Claims Phone Line, before proceeding with repairs. 1-800-579-2233.

Note: An Authorization must be obtained prior to proceeding with repairs.

■ Authorize the repair facility to tear down the Failed Component.

■ Get a Parts & Labor estimate for the repairs. Fax the estimate to a claims representative, 630-790-6009. (Please have a Parts & Labor cost breakdown)

After you've received your USA Travel Care Authorization.

■ Have the repair facility repair your unit, and pay your deductible.

Emergency repairs may be made outside our normal business hours. Please refer to your service agreement for coverage details.

USA Travel Care provides you...

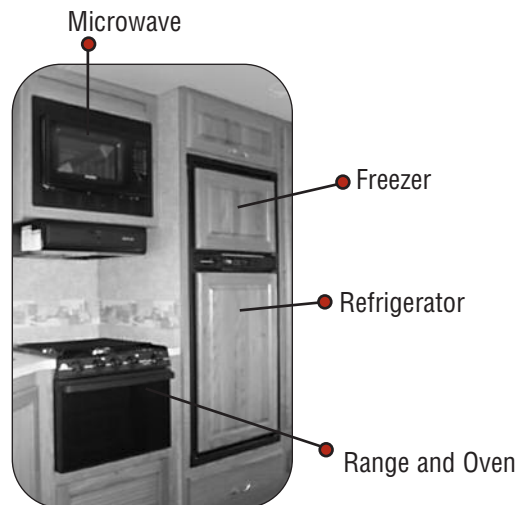
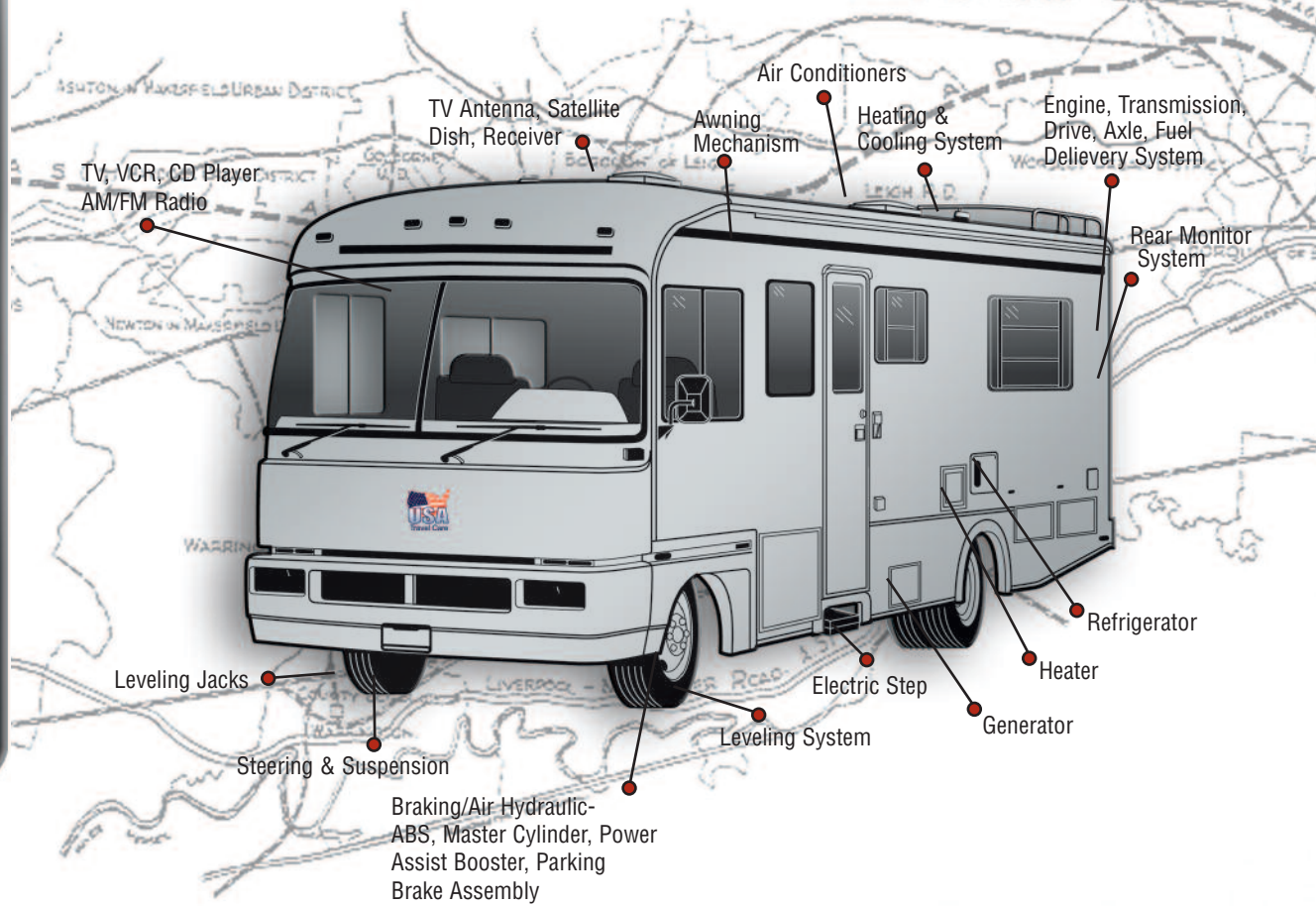
- Nationwide Coverage
(Coast to Coast including Canada)
- Toll Free Claims Service
(Friendly, Knowledgeable Staff Waiting to Help)
- Unlimited Number of Claims
(Can be as High as the Value of your RV)
- Corporate Credit Card
(Payments Made Directly to your Repair Facility)
- Ability to Transfer Upon Resale
(Increases the Resale Value of Your RV)
- USA Travel Care Pays for...
(Parts, Labor, Fluids and applicable States Sales Tax for Each Authorized Repair)
- All You Pay is Your Low Deductible

We are proud members of National RV Dealers Association



USA Travel Care Plan is administered exclusively by American Guardian Warranty Services, Inc., a member of the Better Business Bureau.

AGW USA-TC MH (1/08)



Note: This is a not Service Agreement. This is an outline of coverage available through USA Travel Care on Recreational Vehicles. Please see the Information Page and Agreement for all the terms and conditions.

REPLACEMENT COST

REPLACEMENT COST - Motor Home	GAS Motor Home	DIESEL Motor Home
Engine	\$7,900	\$25,000
Transmission	\$3,500	\$8,000
Rear Axle	\$2,000	—
Refrigerator	\$2,000	—
Air Conditioning	\$2,200	—
Generator	\$3,500	—
Alternator	\$300-\$500	—
Leveling Hydraulics	\$1,100	—



"Take USA along on your next trip"



"Customer Protection Designed for the RVLife Style"

USA Travel Care Motorhome Coverage Options

Our Platinum Plan

is Exclusionary which means every component of the Motorhome is covered, except those components shown in a short exclusions list within your contract includes components 1-30

Our Gold Plan

coverage includes components 2-30

Our Silver Plan

coverage includes components 2-24

Silver Classic Plan

coverage includes components 2-24, coverage eligibility extends to 15 years old or 100,000 miles

Coach Only Plan

coverage includes components 15-30 and provides cost effective coverage on motorhome living and high cost convenience items

● **1. PLATINUM COVERAGE:** When selected in the Coverage section of the Information Page includes Silver and Gold except for conditions described in the section-What This Agreement Does Not Cover.

● **2. ENGINE:** All internally lubricated parts including the cylinder block and cylinder heads. Includes pistons, wrist pins, rings, cylinder liner sleeves, connecting rods and bearings; crankshaft and main bearings; camshaft, followers, lifters, cam bearings, push rods, valves, valve seats, retainers, springs, guides, bushings, rocker arms and shafts, timing chain or timing belt, timing gears, timing chain tensioners, eccentric shaft, balance shaft, oil pump, oil pump pick up screen and drive shaft. Water pump, fuel delivery pump, intake manifold, exhaust manifold(s), oil pan, valve cover(s), timing chain housing and cover, harmonic balancer, crankshaft pulley, serpentine belt tensioner, accessory drive pulleys, flywheel/flexplate, oil dipstick and tube, oil filter adapter housing, oil cooler and metal lines, engine mounts and cushions, engine torque strut, vacuum pump, engine block heater, thermostatically controlled air intake and air filter housing. When Your Vehicle is described on the Information Page as a Diesel or Turbo Diesel, the following additional parts are covered: Diesel injection pump, fuel heater, injectors (except when the Breakdown results from contamination). When the Diesel engine is also equipped by the original manufacturer with a Turbocharger, the following parts are covered: Turbocharger-turbine and housing, wastegate/dump valve, intercooler or charged air cooler (except hoses).

● **3. TRANSMISSION:** All internally lubricated parts including the transmission case. Includes torque converter, vacuum modulator, transmission mount and cushion, transmission oil cooler and metal lines, transmission oil pan, cover, electronic shift control unit and solenoids, dip stick and filler tube.

● **4. DRIVE AXLE:** (Front and Rear) All internally lubricated parts including the differential housing, transaxle housing and final drive housing. Axle shafts, constant velocity joints including boots, universal joints, driveshaft(s), hub bearings, supports, retainers and bearings, oil cooler and metal lines.

● **5. SUSPENSION:** (Front and Rear) Includes strut bar and bushings, upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, steering knuckles, wheel bearings, stabilizer shaft and bushings, kingpin and bushings, torsion bars, spindle and spindle supports, coil springs, leaf springs, leaf spring shackles and bushings. Leveling System: Height sensor, compressor, lines and bags, air drier, rubber suspension components.

● **6. STEERING:** All internally lubricated parts including the steering gear box and gear housing. Includes rack and pinion gear, power steering pump, main and intermediate shafts, tilt/telescoping steering column, couplings, power steering pump and pulley, reservoir, cooler and metal lines, power control valve and cylinder, pitman arm, idler arm, tie rod and tie rod ends, drag links, center link, bell cranks, hydraulic steering damper.

● **7. AIR CONDITIONER:** Compressor, clutch, clutch pulley, clutch coil, condenser, evaporator, POA valve, expansion and suction valves, orifice, accumulator, high/low pressure cutoff switch, receiver-drier, idler pulley and bearing, compressor mounts, temperature control programmer, power module, blower motor and fan, blower resistor, P.C. Boards, ducts, registers and outlets.

● **8. HEATING & COOLING:** Water pump including housing, impeller, bearings and bushings, radiator, engine thermostat, fan, fan clutch, fan motor, fan controller module, coolant recovery unit, electric block heater, fan shroud, heater core, heater ducts and cabins.

● **9. FUEL DELIVERY:** Fuel supply pump, fuel tank(s), auxiliary tank switch, fuel tank sending unit(s), metal fuel lines, fuel pressure regulator, fuel distributor, fuel injectors (except when the cause of Breakdown is contamination), fuel injection pump.

● **10. BRAKES:** Master cylinder, power assist booster and pump, wheel cylinders, combination valve, equalizer valve, hydraulic control unit, hydraulic lines and fittings, disc calipers and rear actuators, power brake cylinder, brake pedal assembly, backing plates, clips, springs and retainers, self adjusters, parking brake linkage and cables, transmission mounted parking brake actuator (except drum and brake shoes). Air Brake System-Compressor, tank, air lines, auto bleeder valve, diaphragm, treadle, compensating valve and slack adjusters.

● **11. ELECTRICAL(CHASSIS):** Starter motor, starter solenoid, alternator, voltage regulator, distributor, ignition coil(s), wiring harness, engine compartment relays, horns, manually operated switches, window defrosters, power mirror motors, wiper motors, power window motors, power door lock actuators, power seat motors, power antenna and motors, cruise control transducer, engagement switch and servo, dashboard instruments and gauges, dashboard clock, manufacturer installed in- dash radio, turnsignal switch, headlight switch, dual battery paralleling/isolator switch. Back up alarm, switch and relay. Power step motor, power step control module, switches and control panel.

● **12. ELECTRONIC TECHNOLOGY:** Fuel injection sensors and control module, ignition module, anti-detonation sensors and controller, electronic mixture-control unit and sensors. Anti Lock Brake System-Electronic control module, wheel speed sensors, pump motor, pressure modulator valve and accumulator. Digital driver information display, power module and printed circuit boards. Remote control spotlight system, factory installed anti-theft alarm system.

● **13. FRAME:** Metal only.

● **14. INTERIOR/EXTERIOR:** Hood hinges, hood latch, hood springs and gas cylinders, door handles, door hinges, storage compartment handles, hinges and latches. Glove box door handle, hinges and latches. Driver and passenger seat frame, tracks and height adjusters. Transmission shift lever, courtesy map light fixture and switch. Factory Installed or Factory Approved Dealer installed manual awning-crank assembly and torsion arms (excludes fabric covering or weather damage).

● **15. SEALS AND GASKETS:** Includes seals and gaskets and sealing boots for the components listed under the selected coverage level shown on the Information Page.

● **16. TAX / FLUIDS / LUBRICANTS:** We will reimburse as required for state and local taxes, necessary fluids, lubricants and refrigerant to complete covered repairs.

● **17. WEAR AND TEAR:** A covered wear and tear Breakdown will be deemed to occur when a component fails to perform its function as it was originally designed to work in normal service with required maintenance due to material failure or defects in workmanship and outside the manufacturer's design tolerance.

● **18. WATER HEATER:** Burner assembly, tank, thermostat, thermocouple, gas valve, heating elements, fittings and connections, control panel, electronic ignition assembly, wiring harness, switches, relays and printed circuit boards.

● **19. FRESH WATER SYSTEM:** Water pump, compressor, water tank(s), water lines, manifold, pipes, connections and fittings, faucets, traps.

● **20. WASTE SYSTEM:** Shower basin, toilet, sink(s), in sink-disposal and switch, holding tanks, gate valves, connections, pipes and traps.

● **21. AIR CONDITIONING (ROOF MOUNTED):** 110 Volt or Central System: Compressor, evaporator, condenser, accumulator, expansion valve, receiver drier, high/low cutoff switches, pressure cycling switch, electronic module, printed circuit boards, blower/fan motor, ducts and registers, thermostat, control panel, switches, capacitors, relays, heat strips, heat pump, ceiling fan(s), bathroom vent motor.

● **22. RANGE AND OVEN:** Microwave oven, convection oven, power hood, range burner assembly, thermostat, thermocouple, burner valves, ignitor/ignition assembly, printed circuit boards, fittings, lines and connections.

● **23. L.P. GAS/PROPANE SYSTEM:** Regulators, gas bottles (except valves and gauges), mounting brackets, pigtail, gas lines, fittings and connections, leak detector and automatic shut-off valve.

● **24. HEATING SYSTEM:** Furnace, ignitor/ignition assembly, burner assembly, thermocouple, gas valve, lines, fittings and connections, thermostat, control panel, blower/fan motors, heat pump, heat strips, printed circuit boards, ducts, ductwork and registers.

● **25. REFRIGERATOR AND FREEZER:** Thermostat, thermocouple, 2 or 3 way cooling unit, burner assembly, ignitor, control panel, switches, fittings and connections, printed circuit boards, latch and door seal(s).

● **26. AUDIO/VIDEO ENTERTAINMENT:** Factory Installed or Factory Approved Dealer installed (non-in dash mounted) stereo radio receiver, amplifier and speakers, compact disc and cassette player, antenna and rotor package, antenna motor, antenna control panel and signal amplifier, television sets (allowance up to a maximum of 32" and excluding plasma, high definition and LCD display screens).

● **27. AUXILIARY POWERPLANT/GENERATOR:** Factory installed or Factory Approved-Dealer Installed: All internally lubricated components of the powerplant engine including the engine block and cylinder head. Starter, ignition coil, switches, hour meter and gauges, voltage regulator, power converter, inverter, generator assembly, monitor/control panel, printed circuit boards, shore power cord and reel.

● **28. CONVENIENCE PACKAGE:** Rear monitor system (excluding plasma/high definition and LCD display screens). Factory Installed or Factory Approved Dealer installed kitchen center. Ice maker, dishwasher, washer/dryer, trash compactor, central vacuum system, systems monitor panel, factory installed thermometer and compass. Carbon Monoxide/Smoke Detectors, interior/exterior light fixtures (excluding lenses and bulbs), switches, GFCI and electrical outlets, power driver/passenger seat computer, central locking system, remote electronic entrance system, power awning motor, power awning-weather sensor and control panel. External barbeque. Wonder Bed lift motor and switch.

● **29. LEVELING SYSTEM:** Factory Installed or Factory Approved Dealer installed motor, hydraulic/electric pump, actuators, jack assemblies, lines, fittings, power cylinders, worm gear, gear sets, switches and wiring harness.

● **30. SLIDE-OUT SYSTEM:** Factory Installed or Factory Approved Dealer installed motor, hydraulic/electric pump, actuators, jack assemblies, lines, fittings, power cylinders, worm gear, gear sets, switches and wiring harness. Weather seal.

ADDITIONAL BENEFITS

In the event of a covered Breakdown, We will reimburse You for these additional benefits:

● **TOWING EXPENSE:** If towing assistance becomes necessary due to a Breakdown of a covered component, towing expenses not payable by insurance will be reimbursed to You for up to \$300.00 per occurrence. This towing benefit is extended to the tow vehicle when the tow vehicle is in the process of towing the covered Vehicle and the tow vehicle is less than 10 years old at the time of the tow occurrence. An upgraded towing benefit is available when selected on the Information Page.

● **RENTAL EXPENSE:** We will reimburse You for actual expenses for substitute transportation if necessary due to a Breakdown of a covered component. Such reimbursement will be limited to \$50.00 for every 4 hours or portion thereof, of applicable labor time required to complete the covered repair based on applicable nationally recognized labor time standards up to a maximum of 7 days and \$350.00 per occurrence. A substitute Vehicle must be rented from a licensed rental agency and receipts are required for reimbursement.

● **ADDITIONAL RENTAL EXPENSE:** If a covered repair is performed to the Engine, Transmission or Drive Axle the rental benefit will be increased by up to five (5) additional days. In the event a covered Breakdown results in a parts delay or Unit inspection the Administrator at his discretion may authorize a per day extension for additional rental reimbursement except where prohibited by law.

● **TRIP INTERRUPTION/TRAVEL EXPENSE:** When Your Vehicle is disabled due to a covered Breakdown more than 100 miles from Your residence, We will reimburse You for up to three (3) days for lodging and restaurant meal expenses to a maximum of \$125.00 per day subject to the following conditions: 1) The Breakdown causes a delay en route to Your destination. 2) The date of the Breakdown will be considered the first day of the three (3) day maximum period. The expense must be incurred between the time of the Breakdown and the time the repairs are completed or, by the end of the third calendar day subsequent to the Breakdown date if the repairs are not completed, whichever occurs first. Receipts are required for reimbursement.

● **SERVICE CALL/EMERGENCY ROAD SERVICE:** If a covered Breakdown requires emergency road service or, on site repair we will reimburse You up to \$100 for a service call, per occurrence.

● **REDUCED DEDUCTIBLE AT THE SELLING DEALER:** When You choose the Selling Dealer listed on the Information Page to perform repairs to Your Vehicle, Your Deductible will be reduced by \$50.00. This benefit does not apply if Your Deductible is \$0 on the Information Page in the section titled Coverage.

● **FOOD SPOILAGE:** If the covered refrigerator or freezer Breakdown results in a loss of perishable food or beverages (does not include alcoholic beverages), We will reimburse You up to \$75.00. Receipts are required for reimbursement.

● **FREIGHT CHARGES/PARTS SHIPPING EXPENSE:** When a Breakdown requires the extra cost of shipping covered parts, We will reimburse You up to 10% of the covered part Cost as a freight allowance to a maximum of \$100 per occurrence.

● **FUEL/L.P. GAS REPLACEMENT:** When a Breakdown of the covered fuel tank or L.P. Gas Bottle results in the draining of fuel or L.P. gas, We will reimburse You up to \$50.00 per occurrence. Receipts are required for reimbursement.

● **MANUFACTURER WARRANTY DEDUCTIBLE REDUCTION:** When a covered Breakdown results in You having to pay a Manufacturer required deductible, We will reimburse You up to \$100.00. Receipts are required for reimbursement.

● **GUARANTEED PART REPLACEMENT:** If a part covered by the Agreement fails a second time during the term of the contract, all the repair charges are paid by Us.

● **EMERGENCY ROADSIDE ASSISTANCE:** Coverage and Limitations for Roadside Assistance up to \$100.00 per occurrence.

● **TOWING ASSISTANCE -** When towing is necessary for a non-covered failure, the Vehicle can be towed to the nearest service facility.

● **BATTERY BOOST -** If You incur a charging system or battery discharge for any reason, a jump-start will be applied to start the covered Vehicle.

● **FLAT TIRE ASSISTANCE -** In the event of a flat tire on the covered Vehicle, service consists of removal of the flat tire and it's replacement with the spare tire. If the Vehicle has no inflated spare or, if it has two (2) or more flat tires, the Vehicle will be towed to the nearest service facility.

● **FUEL, OIL, FLUID and WATER DELIVERY SERVICE -** An emergency supply of fuel, oil, fluid and water will be delivered if You have an immediate need. You must pay for the fuel, oil or other fluids upon delivery.

● **LOCK-OUT ASSISTANCE -** If Your keys are locked inside Your Vehicle, assistance will be provided in gaining entry to Your Vehicle.

● **ALL ROADSIDE ASSISTANCE SERVICES ARE PROVIDED BY ROAD AMERICA MOTOR CLUB, 3081 SALZEDO STREET, CORAL GABLES, FLORIDA, 33134, CALL TOLL FREE AT 1-800-325-9028**

● **AUDIO/VIDEO TECHNOLOGY:** Included in Platinum Coverage or when the Audio/Video Technology box is checked We agree to cover the following: Factory Installed or Factory Approved Dealer installed: High Definition-Flat Screen-Plasma-LCD (Liquid Crystal Display) Television/Monitor(s) up to an maximum allowance of a 40" display screen. DVD/VCR and High Definition DVD player. Home Theater Audio System, Satellite dish or antenna including rotator motors, signal amplifier, control panel and switches, converter and in motion-satellite receiver. GPS System or Navigation System. This coverage excludes Internet access devices, phone systems, game systems, personal computers and their monitors, I-Pod/MP3 Players, cabling and hubs.

● **Upgrade Options:**
\$50 Deductible • No Deductible • Amended Coverage if Loss
Towing Up Grade • Commercial Use

