



## Program Highlights

- Three named component levels of coverage
- An exclusionary level of coverage
- Coverage terms up to 7 years/150,000 miles
- Eligible motor homes include those up to 13 previous model years
- Dealer profit participation reinsurance and retro programs available
- Deductibles options include \$50, \$100 and \$200 per repair visit
- Transfer benefit
- Additional benefits include: towing, emergency road service, substitute transportation, travel expenses, food spoilage, fuel reimbursement, payment plan, deductible reduction, manufacturer's deductible and concierge services

## Coverage Levels

### Powertrain



**Engine:** All internally lubricated parts including: pistons, pins and rings, all pulleys, camshaft, followers, cam bearings, connecting rods and bearings, crankshaft and main bearing, dipstick and tube, eccentric shaft, engine heads and engine block (if damaged by the failure of an internally lubricated part), engine mounts and cushions, engine torque strut, flywheel (flexplate) and flywheel ring gear, harmonic balancer, intake and exhaust manifolds, oil pan, oil pump, push rods, valves, springs, guides, seats, and lifters, rocker arms, shafts, and bushings, timing cover, timing gear, chain, belt tensioners, retainers, vacuum pump, valve covers and water pump

**Diesel engine components:** All covered engine parts described above (except wear, tear and contamination), fuel injection pump and fuel heater

**Turbo charger components:** All internally lubricated parts within the turbo charger housing. *Turbo charger housing is covered if damaged due to the failure of internally lubricated part.*



**Transmission/Transfer Case:** All internally lubricated parts contained within the transmission case, cooler and cooler lines, filler tube and dipstick, internal linkage, mounts, oil pan, torque converter, transfer case, transmission and transfer case (if damaged by the failure of an internally lubricated part), transmission park brake assembly and vacuum modulator



**Drive Axle:** All internally lubricated parts contained within the differential housing, axle shafts, constant velocity joints, bearing, differential housing, final drive housing (if damaged by the failure of an internally lubricated part), four-wheel drive hubs and bearings, retainers, transaxle housing and universal joints, drive shafts, hub bearings and supports



**Seals & Gaskets:** All seals, gaskets and sealing boots are covered for all covered components of the service agreement.



### Deluxe Powertrain

All component groups listed in Powertrain as well as:



**Suspension:** Bushings, coil and leaf springs, kingpins and bushings, leveling system compressor, lines and bags, rubberized suspension components, strut bar and bushings, struts (excluding replaceable cartridges), steering knuckles, stabilizer shaft, linkage and bushings, shafts, spindle supports, torsion bars, upper and lower-ball joints, upper and lower-control arms and wheel bearings



**Steering:** All internally lubricated parts contained within the steering gear box and gear box housing, control valve and cylinder, cooler and cooler lines, drag links, idler arms, main and intermediate shafts, pitman arm, power cylinder, power steering pump, rack and pinion gear, steering column shafts and couplings, steering gear box and gear box housing (if damaged by the failure of an internally lubricated part), tie rods and tie rod ends



**Air Conditioning:** Accumulator, blower motor, clutch, clutch coils, clutch pulley, compressor, condenser, ducts, evaporator, high/low cutoff switches, idler pulley and bearing, orifice tube, POA valve, power module, pressure cycling switch, P.C. boards, receiver-dryer, and temperature control programmer



**Heating/Cooling:** Bearings and bushings, coolant recovery unit, electric block heater, fan, fan clutch, fan motor and controller module, fan shroud, heater core, heater ducts and cabins (including impeller shaft), radiator and water pump



**Fuel:** Auxiliary tank switch, carburetors, fuel distributor, fuel injection pump, fuel injectors, fuel pump, fuel tanks and metal fuel lines








\*An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.



## Standard

All component groups listed in Deluxe Powertrain as well as:

-  **Brakes:** Backing plates, clips, springs, and retainers, combination valves, compensating valve, disc calipers, drums, hydraulic lines and fittings, master cylinder, power assist booster and pump, power brake cylinder, rear-actuators, self-adjusters, parking brake linkage and cables, wheel cylinders, air brake components including: compensating valve, compressor, diaphragms, treadle, disk caliper; and slack adjusters
-  **Electrical:** Alternator, back-up alarm, coils and electronic engine timing control unit/sensors, cruise control transducer, engagement switch/servo, dashboard clock, distributor, dual battery paralleling switch, gauges, manually-operated switches, power antenna and motors, power door locks, relays, seat motors, solenoid, starter, turn signal switch, voltage regulator, window/mirror motors and controls, wiper motors and wiring harness
-  **Electronic High Tech:** Electronic anti-detonation sensors and controller, electronic anti-lock brake system (ABS), electronic ignition module, electronic mixture control unit/sensors, fuel injection sensors, control module, injectors; P.C. boards and relays
-  **Chassis Frame:** All components of the chassis frame.
-  **Auxiliary Powerplant/Power Steps:** All internally lubricated parts of the powerplant engine, gauges, generator electrical components, head and cylinder block (if damaged by the failure of an internally lubricated part), hydraulic door, interior monitor/control panel, inverter, P.C. boards, power converter, power steps, power step system (only available for factory installed or factory approved dealer-installed power step systems), starter, switches, and voltage regulator

-  **Water Heater:** Burner assembly, electronic ignition assembly, fittings and connections, gas valve, heating elements, P.C. boards, switches, tank, thermostat, thermocouple and wiring harness
-  **Waste System:** Fittings and connections, gate valves, holding tanks, shower, sinks and toilet
-  **Fresh Water System:** Compressor, faucets, fittings and connections, water lines, water pump, water tank and traps
-  **Air Conditioning/Ventilation:** Accumulator, blower motor, capacitors, compressor, condenser, ducts and control panel, electronic module, evaporator, expansion valve, heat strips, heat pump, P.C. boards, pressure cycling switch, receiver dryer, relays, reversing valve, switches, thermostat and ventilation fans
-  **Range/Oven:** Burner assembly, burner valves, L.P. fittings and connections, microwave oven, P.C. boards, power hood, thermostat and thermocouple
-  **L.P. Gas:** Fittings and shut-off system, gas lines, mounting brackets, pig tails, regulators/valves and gauges
-  **Heating:** Blower motor, burner assembly, furnace igniter, gas valve, heat pump, heat strips, L.P. fittings and connections, P.C. boards, reversing valve, thermocouple and thermostat
-  **Refrigerator:** Burner assembly, cooling unit, control panel, igniter, L.P. fittings and connections, P.C. boards, thermocouple and thermostat





## Platinum

XtraRide Platinum is an exclusionary level of coverage that protects all vehicle components on new and pre-owned vehicles (including components listed in all previous coverage levels) against the cost of breakdowns due to mechanical defects, subject to specified exceptions.

Exceptions and excluded components are summarized below\*.

- Vehicle misuse, commercial use and racing and vehicle alterations
- Damage caused by a non-covered part or an external force or event
- Routine maintenance, leaks and noises
- Repairs or replacements that are unauthorized, for performance enhancement, or subject to a manufacturer's warranty, manufacturer's recall or other coverage
- Any vehicle retrofitted with aftermarket equipment to use alternative fuels including but not limited to: LPG, CNG, methanol, ethanol, or RFG
- In addition, the following components are among those explicitly excluded: Batteries, spark plugs, shock absorbers, standard transmission clutch assembly, friction clutch disc and pressure plate, throw out bearing, manual and hydraulic linkages, distributor cap and rotor, safety restraint systems (including air bags), glass, lenses, sealed beams, light bulbs, all fuses, brake rotors, exhaust and emission systems, fuel cells, vorad collision warning systems, weather strips, trim, moldings, bright metal, chrome, upholstery, fabric and carpet, paint, outside ornamentation, bumpers, body sheet metal and panels, filters, caulking, sealants, washers, grouting, external bolts, clips, loose fasteners and connections, gluing compounds, tires and wheels/rims. *Tires and wheels/rims are only covered if the optional tire and wheel coverage plan is purchased. Any incidental or consequential damage from a tire or wheel failure is specifically excluded.*
- Any of the following repairs or replacements are also excluded: Squeaking of floors, uneven floors, bowed walls or ceilings, warping or cracking of floors, walls, ceiling, wood framing, any deficiency in finish carpentry, woodwork, millwork, louvers, vents, siding, roofing materials, sealants, sheet metal, windows, doors, hardware, weather-stripping, seals and/or gaskets including: slide-outs, doors, windows, drawers and appliances; glazing, delamination, discoloration of any material, hard surface flooring, resilient flooring, finished wood flooring, carpentry, ceiling materials, paint finishes, wall covering, cabinets, vanities, bedding, window shades, treatments, draperies and furniture (seals and gaskets are covered for slide-outs and appliances), any cosmetic damage to light fixtures or ceiling fans, cable, satellite or telephone wiring; rollers, racks/shelves, baskets, buckets, glass, microwave or oven meat probes/rostitseries, handles, knobs or dials

\* A complete list of exclusions appears in the vehicle service contract.

## Additional Benefits\*

Coverage for the following benefits begins at the time of service agreement purchase. Deductibles do not apply to benefit amounts.

**Towing** to the nearest qualified repair facility

**Emergency road service** provides reimbursement up to \$300 for jump-start, fuel delivery, spare tire replacement and lock-out services

**Substitute transportation** provides reimbursement for substitute transportation costs

**Travel expenses** reimbursement for meals and lodging

**Food spoilage** reimbursement when a breakdown causes food to spoil

**Vehicle fluid delivery** to provide gas or fluids

**Payment plan** allows customers to finance their service agreement interest-free up to 18 months

**Deductible reduction** reduces deductible by \$25 if towable is returned to selling dealer for repairs

**Manufacturer's deductible** provides reimbursement up to \$100 when a covered component fails during the manufacturer's warranty and a deductible applies

**Concierge service benefits** provide 24 / 7 access to:

- ATM & business locators
- Car rental / hotel / restaurant reservations
- Rental car return
- Guaranteed hotel check-in
- Flight / hotel rebooking - during an emergency
- Missed connections coordination
- Emergency return travel arrangements
- Turn-by-turn driving directions
- Traffic reports, restaurant / RV campground referrals
- RV storage facility locators
- RV personal delivery service
- Prescription delivery
- Wireless device assistance
- Historical site & pet care locators
- Golf course tee time reservations / referrals
- Ticket coordination (theater / music / sports)
- Local activities calendar
- RVIA / ASE / Master certified technical assistance
- Dealer / repair facility locator services

**Transfer benefit** if vehicle is sold while the service contract is still active

\*All plan benefits are subject to maximum reimbursement limits, may not be available in all states and may be different for each vehicle protection plan. Please see your service contract for all details.



## Additional Coverage Options

### Optional Tire and Wheel Coverage

*The Tire & Wheel Program provides coverage for the unexpected costs caused by road hazards such as potholes, nails and jagged metals*

**Flat Tires:** Program provides reimbursement for charges incurred to repair a flat tire caused by a road hazard. This benefit is extended to the tow vehicle or towed vehicle.

**Tire Replacement:** Program provides reimbursement for the costs incurred to replace a tire if tire becomes unrepairable due to a road hazard. This benefit is extended to the tow vehicle or towed vehicle.

**Wheels (Rims):** Program provides reimbursement for the repair or replacement of wheels rendered unserviceable due to a road hazard. This benefit is extended to the tow vehicle or towed vehicle.

**Mounting and Balancing:** Program provides reimbursement for the cost of mounting, balancing and valve stems.

**Taxes:** Program provides reimbursement for the cost of local and state taxes, as directed by state agencies.



### Optional Coverage Packages

**Optional coverage packages only apply if customers have paid an optional package surcharge (unless platinum coverage is selected) and the coverage is indicated on the Registration Page of the service agreement. The covered components listed below are covered by the service agreement.**

**Deluxe Components:** Alarm sensors, awning mechanism (excluding cover), carbon monoxide/smoke detector, central locking system, central vacuum cleaner system, compass, dishwasher, door handles and lock, door hinges, electrical outlets, electronic/remote entrance, external barbecue, freezer, garbage disposal, ice maker, interior/exterior light fixtures (excluding bulbs), kitchen center, rear monitor system, spot light system, thermometer, trash compactor and washer/dryer (excluding belts and hoses)

**Leveling Jack System:** All components of the Coach Leveling Jack System are covered. *Coverage is only available for leveling jack systems which are factory installed or factory approved dealer installed. Includes electrical, hydraulic and mechanical.*

**Slide-Out Rooms:** Mechanical, electrical, hydraulic; slide-out room extension systems and raised roof extension system. *All components of the slide out rooms and raised roof extension system are covered by the service agreement.*

**Audio/Video:** Antenna motors and rear stereo

### Contact Us

This program is eligible for dealer participation programs. Don't miss out on this exclusive profit-growing opportunity!

For more information about XtraRide call **866.384.6320** or **send us a message**.

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The XtraRide® Service Agreement Programs are administered by a Protective company and backed by Lyndon Property Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the XtraRide service agreement programs are administered by The Advantage Warranty Corporation, contact information above. Florida License # 60071.

These highlight sheets are a summary of the XtraRide Plan. Refer to the plan's contract provisions for further details, plan and benefit availability. All protection plans are subject to a deductible, exclusions, conditions and limitations set forth in the service contract.